# Start Scotland Fair Work and Living Wage Presentation

- Ryan King (Employer Services Manager) Overview of Start Scotland and Fair Work Approach
- Debbie Taylor (Engagement Consultant) Eligibility, Engagement with Participants and Key drivers
- Suzanne Wright (Health and Wellbeing Advisor) Overview of internal Health and Wellbeing offer and how we are taking that to employers

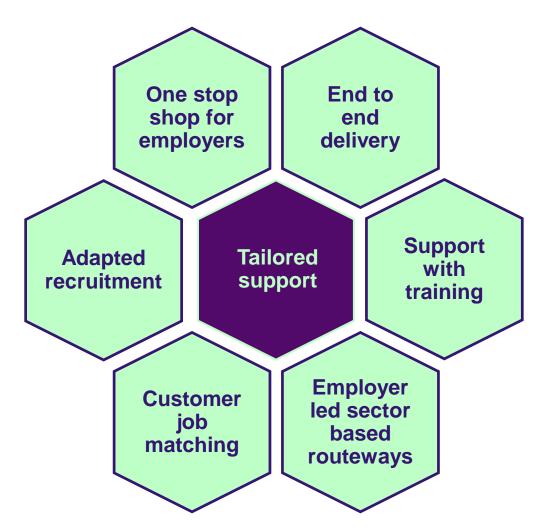


## Start Scotland/ Fair Start Background

- Start Scotland is a partnership between The Lennox Partnership and Fedcap Employment Scotland.
- ➤ The Lennox Partnership and Fedcap Employment Scotland have years' of joint experience delivering employment and training to a diverse group of people such as people who disabilities, health-related issues, unemployed, convictions, lone parents and carers.
- Currently running the Scottish Governments Fair Start contract in the East and South West of Scotland
- ➤ The voluntary Programme is designed to engage with 38,000 individuals throughout Scotland and progress them towards sustainable employment
- The customer journey lasts for one year plus one year IWS and is tailored for each individual



## **Employer offer**





## **Employer Toolkit**

We'll also be fully supportive of the Fair Work Agenda and Scottish Business Pledge.

- Promoting responsible working practices, aiming to reduce zero hour contracts and encouraging paying the Living Wage.
- Supporting with information on Health and Wellbeing and advice on becoming a Disability Confident employer.
- Help to leverage funding such as Access to Work.
- Supporting with accessing accredited training, and even offering delivery of some industry specific qualifications.

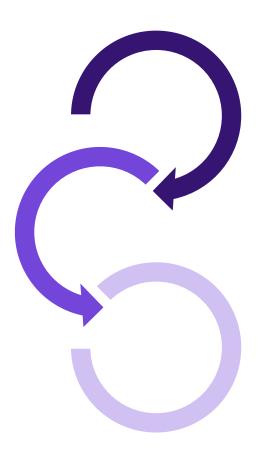






## **Employer Toolkit**

We'll be providing an online resource designed to support employers to be responsible in their recruitment, employment and management of their people.



**Diverse recruitment** is all about widening the pool you source your candidates from, including those you might not have previously considered.

**Adapted recruitment** means offering candidates with barriers to the opportunity to demonstrate their skills in a different way to a traditional competency interview.

**In work progression** is just as important as job entry but for those who begin work after overcoming barriers the chances of this are low.



## Challenges of Fair Work/ Living Wage

- Employers resistant to change
- Small organisations concerned over viability
- Do all principles of fair work fit with all industry sectors?
- Does bad practice still exist within employers claiming to embed Fair work principles?
- Can best practices can be found in employers not paying living wage?
- Is there enough support for employers wanting to change?



#### **Engagement - Debbie Taylor**

- Responsible for generating referrals and ultimately starts on programme.
- Initial engagement and promotion of the provision via DWP, TPOs and Social Media
- Active in local communities, i.e. primary care teams, HMP's, housing providers, shopping centres, schools, foodbanks, libraries, refugee services.
- DWP/JCP other employability providers building relations and establishing referral processes.
- Referral through to Welcome on Programme, handover to Employment Advisor.
- Identify provision delivered locally which Fair Start customers can benefit from and integrate services.



## **Health and Wellbeing**

Management and Coping Strategies



#### **Positive Disclosure**

- Talking positively
- What skills and attributes have I gained as a result?
- Disclosure dos and don'ts
- Access to work



### **Reasonable Adjustments**

- Job task analysis
- Equality Act 2010
- Access to Work





#### **Employer Awareness**

- To support Employer Support team with explaining health conditions
- Explaining what being disability confident means and how they can gain this certification
- Link employers to specialist services who can deliver specific awareness sessions

