



**Debenhams are on a mission to make shopping confidence-boosting, sociable and fun.**

*Our restaurants offer the perfect opportunity for customers to 'meet up' before the shopping begins or 'put down' their bags and take a break. Whether its coffee and cake or a tasty hot meal our customers expect a welcoming environment with great service to match.*

**What does the role involve?**

Joining as a Supervisor can be the perfect start point if you're aspiring to become a future Manager responsible for running your own department or store.

Supporting the Restaurant Manager, you will organise the daily routines and activities for a team of up to 25, focussing on the priorities that will deliver Debenhams Redesigned strategy.

Keeping the restaurant running smoothly means your responsibilities will be extensive; from rota planning to food preparation or health & safety compliance to on the job coaching, but the one thing that remains constant is the importance of keeping the customer at the heart of everything you do! You'll always be ready to help and spot every opportunity to maximise selling opportunities, encouraging others to follow your lead.

**What skills and attributes do you require?**

You'll bring together your passion for customer service and your experience of supervising others to create the ultimate retail experience in our restaurants.

You'll know how to get the best out of others, using your coaching ability to deliver outstanding service and standards. You'll bring a passion for offering fun and friendly service to every customer, driving loyalty and sales performance and all whilst acting as a customer ambassador.

Your excellent planning and organisational skills will ensure you can offer support and direction to the restaurant team with ease ensuring a fantastic hospitality experience for everyone that visits.

Experience of supervising a team is required, preferably in hospitality or retail.

**What are the working hours?**

We're open 7 days a week and in this role, you will need to be available to work 5 variable days per week including weekends. The store is open 8am-5:30am.

**What benefits do staff receive?**

- Up to 25% discount in stores and online
- Access to external discounts and promotions through Perks@Debenhams
- Access to the Debenhams Pension Savings Plan

**Note re applications**

*Our roles can receive high volumes of applications and we may need to occasionally close a vacancy before the published expiry date. We don't want you to miss out so recommend that you submit your application as soon as possible.*

**MAKE IT HAPPEN – MAKE IT BRILLIANT – WE'LL BACK YOU ALL THE WAY**

**Hours:** 36.5 hrs

**Salary:** £8.61 - £10.31 per hour

**Contract Type:** Permanent