

The following is a brief outline of changes to service delivery in response to the COVID-19 pandemic by Joined up for Jobs providers. The JUfJ directory should still be used for general information about provision and for contact details. Contact details here are where they temporarily differ from those in the directory. To make any updates or amendments to this list please contact craig.dutton@capitalcitypartnership.org

Procured Services	COVID-19 response
Next Step - Community Renewal	Next Step staff are currently working remotely and can be contacted on 0300 365 0025 or admin@communityrenewal.org.uk . Zoom can be used for face to face communication
All in Edinburgh - Enable (Lead)	Continuing to provide service to existing and new clients via phone etc Skype, Zoom, phonecall, email, text info@allinedinburgh.org.uk
Encompass - Access to Industry	Auditing tech of clients; developing online learning materials; holistic support for clients. Can be contacted through email, phone, skype etc. Using facebook for client contact and group work.
Childcare - North Edinburgh Childcare	Open for keyworkers
Childcare - Kidzcare	Campus and Haystax are both closed. Children still requiring nursery provision are supported at nursery in Portobello
Childcare - Childcare Connections	CLOSED
Childcare - Smile	CLOSED
Nest Grants	
Access to Industry (EdinMe)	<p>Client contact is by phone through calls and messaging/apps. We are advising all clients to check our Facebook page, this is being regularly updated with both motivational and informative posts.</p> <p>We will look to set up facebook groups for clients with same educational interests (i.e. the photography class).</p> <p>All staff have access to AI networks/Caselink.</p>
Action for Children (Youthbuild)	We have devised a remote support plan for those who are already enrolled on our programmes and this is going extremely well. We are delighted with the level of engagement from young people. We started a Youthbuild programme a week prior to lockdown who will take part in our pilot training session which is taking place today. Should this be successful we will continue to deliver the training elements of the programme that can be done remotely which means that when our doors open the participants will only need to complete practical elements to complete all aspects of training.
Action for Children (Reach Out)	<p>We have devised a remote support plan for those who are already enrolled on our programmes and this is going extremely well. We are delighted with the level of engagement from young people and we remain confident that we can provide quality learning experiences through innovative delivery. The plan is to continue to deliver programmes in line with our timeline where possible so the message to our partners is we are very much open for business.</p> <p>We are still accepting referrals for all services and have received a number over the last week.</p>
All Cleaned Up (Clean 2 Change)	Many staff are still able to work on 'essential worker' contracts. ACU still offering support via phone and email.

<p>Broomhouse Centre (South West Edinburgh Employability Training (Sweet) Project)</p>	<p>Space Kitchen is running to serve trainees, volunteers and vulnerable community members through:</p> <ul style="list-style-type: none"> -Running zoom video Space Kitchen Training sessions where we do an icebreaker, discuss stages of a recipe through an informal Q&A session, then do something light-hearted to finish like charades and jokes. We set a challenge of making a set recipe per week as homework, then ask trainees and volunteers to send in photos of them cooking and/or the finished piece. -Creating a new package of cook-along videos called Space Kitchen Bites where we demonstrate how to cook a tasty but simple meal. We release them on social media and I also send them to trainees and volunteers. We want to use this opportunity to help people cook at home. -We are connecting with people 1:1 over the phone or through whatsapp video. -We are running a weekly zoom Wellbeing Space session, which is attended by Space Kitchen trainees and volunteers -We are sending out weekly update emails to all trainees and volunteers -Space Kitchen is still open and is running an emergency food initiative to get food parcels and ready meals to our most vulnerable trainees and volunteers, as well as the community at large.
<p>Canongate Youth (The Gate)</p>	<p>Employability advice and support can be offered via telephone, zoom, skype or e mail/messaging. We will keep up to date with how colleges, employment opportunities and training programmes are affected. Regular support will be provided to those we are currently supporting, including two groups which are now being run online. The groups are open to new referrals: our Girls Group on a Wednesday and Drop-In on a Thursday. In the case of new referrals, we are happy to discuss these and to make initial contact with young people and referrers to support their needs and provide advice on services which could be available once we reopen. We also plan to communicate information via social media platforms.</p> <p>Contact Details catherine@canongateyouth.org.uk</p>
<p>CHAI (Employability and Support Project)</p>	<p>We are operating a policy of social distancing with client contact being maintained by telephone & email. We use Microsoft Teams and are looking at ways to utilise this or perhaps Zoom for the Activity Agreement clients.</p> <p>Our office is now closed until further notice. We can still be contacted by telephone on 0131 442 2100 and email chai@chaiedinburgh.org.uk as normal to ensure continuity of service.</p>
<p>Citadel Youth Centre (Futureheads)</p>	<p>Keeping in touch with YP through text and phone as well as setting up a closed Facebook group, sharing jobs and opportunities for free online training courses. Delivering meals to families 3 times a week. We've been able to offer the young people mobile phone top-ups too.</p>

Community Renewal (Employment Safety Net)	Offering 1-1 support online and communicating via FB Messenger. Online training for CSCS, Scots Culture, BSL and Mental Health available for young people along with support to complete. Highlighting employment opportunities and support. Other general support available including on finances and household issues. craig.anderson@communityrenewal.org.uk / 07850 708 925/ Facebook Craig Esn
Cyrenians (Foundations to Employment)	Foundations to Employment are continuing to provide phone support and we're joining in across Cyrenians services to provide staff for making and delivering food parcels and meals, phone befriending and collection of groceries and prescriptions for anyone we work with through Fareshare, our kitchens and older people services. Staff are working from home and using phone and email. We can use Zoom and WhatsApp for team meetings.
Cyrenians (Key to Potential)	KtoP are getting referrals and have engaged remotely with existing clients to complete college applications.
Dunedin Canmore (EVOLS)	Courses on hold for the time being. Connecting with young people using telephone, text, email and social media. Carrying young people forward into next year's programme of activity
Impact Arts (Youth Engagement and Employability Integration Project)	Staff have been home working since 19 March. Keeping in touch with clients on the Make It Your Own project digital to help them sustain tenancy. Reaching out to previous clients too.
LINKNet (Mentoring for Employment Training Project)	Phone, email, and social media tools being used to keep in touch with clients and deliver training sessions. Match meeting of mentee-mentor pairs scheduled for April to be conducted via What's App conference call where possible.
Support @ Work (Support @ Work)	2 part-time staff now working from home and contactable via email, phone and FaceTime. The team are facing a significant increase in queries and requests for support. Alls can still be made to via the freephone number 0800 0283 280. Email: info-etuc@btconnect.com. Face to face communication can be arranged using Zoom.
Volunteer Edinburgh (Voluntary Work Coach)	Continuing to offer support to employability clients, focus for organisation is now on supporting volunteering in relation to Covid-19. Detailed information on this can be found at voled.in/covid
WorkingRite (Leith Pioneers)	Staff all working from home, meeting online or via phone three times a week. Continuing to support clients remotely. Looking to develop further support and online groups moving forward. Delivering group sessions with partners for clients across Scotland, plus mock interviews. Clients to create online magazine. Scott (07527 075 981) and Jessie (07388 990 175) both available on mobiles.
NOLB Stage 1 Activity Agreements	Covid-19 Response
City Centre – Canongate Youth	Employability advice and support can be offered via telephone, zoom, skype or e mail/messaging. We will keep up to date with how colleges, employment opportunities and training programmes are affected. Regular support will be provided to those we are currently supporting, including two groups which are now being run online. The groups are open to new referrals: our Girls Group on a Wednesday and Drop-In on a Thursday. In the case of new referrals, we are happy to discuss these and to make initial contact with young people and referrers to support their needs and provide advice on services which could be available once we reopen. We also plan to communicate information via social media platforms.

	<p>Contact Details catherine@canongateyouth.org.uk</p>
<p>North – Community Renewal & Citadel Youth</p>	<p>Community Renewal – Offering 1-1 support online and communicating via FB Messenger. Online training for CSCS, Scots Culture, BSL and Mental Health available for young people along with support to complete. Highlighting employment opportunities and support. Other general support available including on finances and household issues.</p> <p>Contact Details craig.anderson@communityrenewal.org.uk 07850 708 925 Facebook – Craig Esn</p> <p>Citadel Youth – Citadel is keeping in touch with young people through text and phone calls, offering 1:2:1 support as and when it is needed. We have moved our groups online to Facebook and are keeping people up to date through our social media channels (Facebook, Instagram, Twitter and Tik Tok). We are sharing employment and training opportunities through all channels. In addition, Citadel is delivering cooked meals three times a week, and have been able to offer mobile phone top-ups.</p> <p>Contact Details Lotte@citadelyouthcentre.org.uk Sharon@citadelyouthcentre.org.uk S/M @citadelYCleith FB Lotte Citadel/Sharon Citadel</p>
<p>South – Dunedin Canmore & CHAI</p>	<p>Dunedin Canmore Youth Projects – during the current ‘lockdown’ staff are working from home and providing employability support for young people on a 1:1 basis via telephone, text, email and social media. Weekly group chats and online activities are also supported through social media.</p> <p>Contact Details Steven.gillies@ea.edin.sch.uk</p> <p>CHAI – We are operating a policy of social distancing with client contact being maintained by telephone & email. We use Microsoft Teams and are looking at ways to utilise this and/or Zoom for the Activity Agreement clients. Our office is now closed until further notice. We can still be contacted by telephone and email as normal to ensure continuity of service.</p> <p>Contact Details 0131 442 2100 chai@chaiedinburgh.org.uk</p>