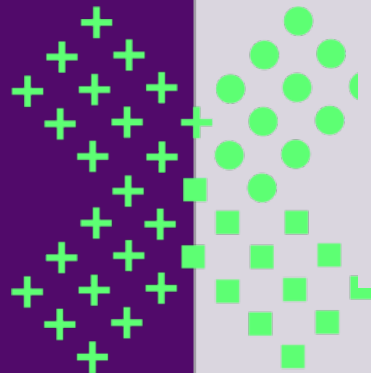




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Fair Start Scotland Delivery

Presenter: Michele Carty



Purpose

- Fair Start Scotland Summary
- Updated FSS Eligibility
- Start Scotland Customer Service Offer

Fair Start Scotland Summary

- Voluntary
- Employability and Support Service
- 3 years + 2 year extension.
- 1 year provision plus 1 year IWS

Eligibility: Key Criteria

- Resident in Scotland with the right to work in the UK
- Unemployed
- Not Furloughed
- Not in Education or starting education in the next 12 months
- Wanting to work at least 16 hours or more a week
- 16 or 17 year old must be a disabled person, on ESA or UC
- Not on any other government funded employability service



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Customer Service offer - Resources

- Engagement Consultant: Referrals, Induction and Matching
- Dedicated Personal Adviser: Employability, A&G and Support
- Health Specialists: 1-2-1 and group support
- Tutor Team: accredited and non-accredited training and support
- Employer Service: local vacancies and disability confident
- In Work Support: Dedicated 12 months
- Rapid Response: Improved sustainability

Customer Service Offer: Employability

CV creation and development; include work experience and transferable skills

Adapting to new application and recruitment processes; online profiles, virtual

Prepare for interview; hints and tips, mock interviews and dealing with nerves

Understand Right to Work requirements; obtain ID for job starts

Understand and adapt to the local labour market; review job goals and sectors

Understand the number of hours/rate needed; BOC, various hours & salaries

Where to look for jobs; traditional and hidden job market

Explore Volunteering Opportunities; confidence and experience

Customer Service Offer: Training

Life Skills: Challenge, Communicate, Leadership, Teamwork

Personal Development: Aspire, Assess, Assertive, Confidence, Steps

Employability: CV, interview, labour market

Digital College: over 70 on-line courses across all sectors

BKSB: improving literacy and numeracy skills up to Level2

LearnMyWay: improving IT skills

Self Employment: plans, budgets, market research, legalities

Entitled: employer expectations and employee rights



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Fedcap Hub

The Fedcap Hub is our innovative online support service designed to help you excel throughout your return-to-work journey. Our online services allow you to work at a pace that suits you while giving you access to lots of personal development tools such as:

- CV Checker
- CV and Cover Letter Builder
- Interview training tool
- Online content
- Job Vacancies

<https://youtu.be/Mq8uYdKCUHI>

Customer Service offer: Health and Wellbeing

Pain Management: in and out of work

Work, Health and Wellbeing: benefits mental & physical

Anxiety Management: coping strategies and relaxation

Sleep and Routine: Enable better nights sleep

Dealing with Interview Nerves: coping techniques

Exercise: practical sessions, physical and mental health

Positive Outlooks: mindset change to achieve success

Healthy Eating: budgeting, mood food and health



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Underrepresented Groups

- Action Plan
 - ❖ Minority Ethnic
 - ❖ Over 50
 - ❖ Lone Parents
 - ❖ Disabled
 - ❖ Those with convictions
 - ❖ Deprived areas
- Training
 - ❖ Culture, Ethnicity & Diversity Training
 - ❖ Learning Disability Awareness
 - ❖ Autism Awareness
- Providers
 - ❖ Open to working with other providers

Contact Details

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