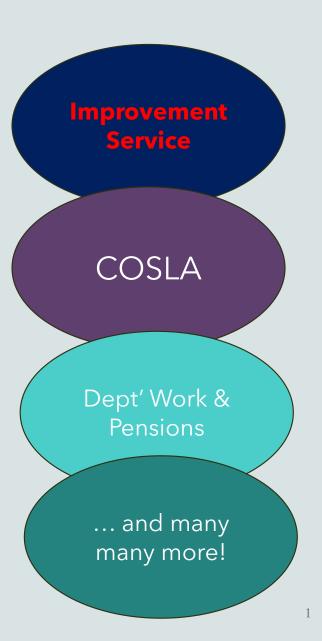
## National Third Sector Employability Partnership Engagement Manager

Pegs.bailey@tsi.scot www.linkedin.com/in/pegs-bailey Scottish Gov't **Employability** Division TSEF TSI Network (Employability (third sector Leads) organisations)





#### THIRD SECTOR INTERFACES — THE HISTORY

In March 2008, Scottish Ministers reviewed 120 separate organisations funded to deliver support for volunteering, social enterprise and Third Sector organisations at a local level.

The results were the creation of 32 single funding agreements to support a network model of integrated service delivery and representation - the Third Sector Interfaces.

One for each local authority area in Scotland.

#### THE RATIONALE

The aim of the 'single interfaces' was to provide a single point of access for support and advice for the Third Sector and volunteering within the local area;

To create strong, coherent and cohesive representation of the Third Sector to better align it with the Community Planning Partnership (CPP) and their Single Outcome Agreements.

This model also aims to provide a single point of access to the Third Sector for the public sector.

#### **HOW THEY WORK**



#### **32 LOCAL AUTHORITIES**

SINGLE POINT OF ACCESS TO A RANGE OF LOCAL PUBLIC SERVICES

# The Scottish Government Riaghaltas na h-Alba 32 THIRD SECTOR INTERFACES

SINGLE POINT OF ACCESS TO THIRD SECTOR ORGANISATIONS, SERVICES & COMMUNITY GROUPS

#### **32 COMMUNITY PLANNING PARTNERSHIPS**

COLLECTIVE RESPONSIBILTY FOR PRODUCING TWO TYPES OF PLAN TO BEST SUPPORT LOCAL PRIORITIES:

- LOCAL OUTCOMES IMPROVEMENT PLANS
- LOCALITY PLANS

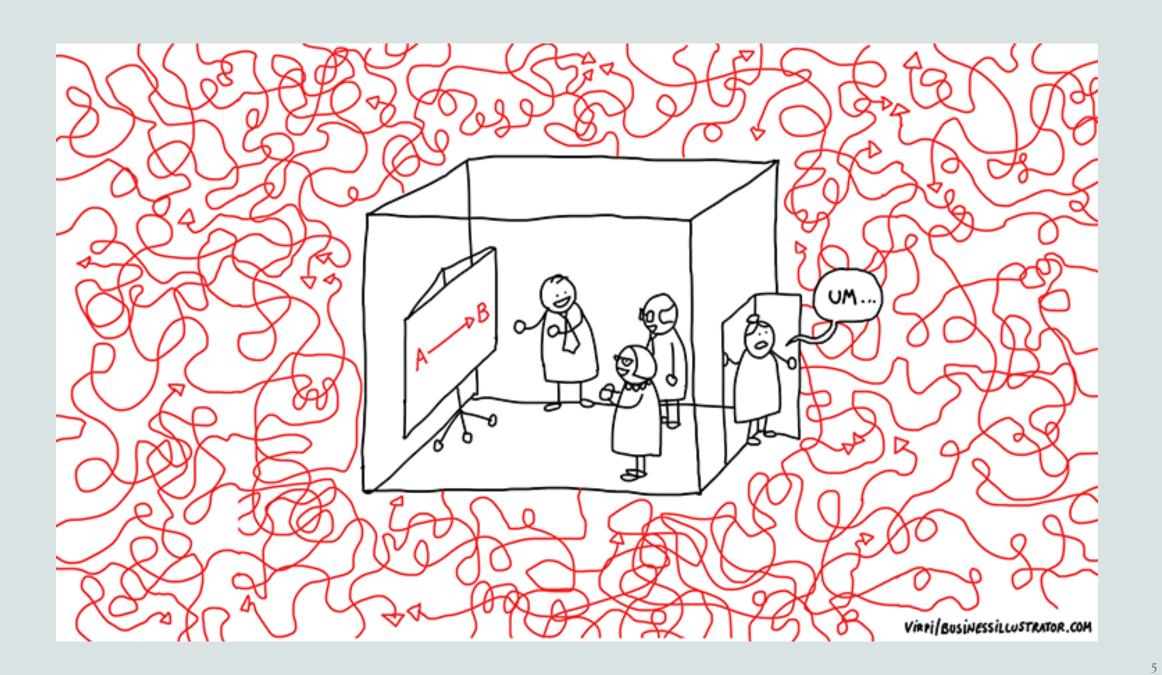
#### 31 HEALTH & SOCIAL CARE PARTNERSHIPS

SINGLE POINT OF ACCESS TO PLANNING AND DELIVERY OF LOCAL HEALTH AND SOCIAL CARE.

### My role

- Map third sector engagement in LEPS and NOLB delivery pathways
- · Identify areas which are experiencing challenges and work with relevant LEPs, TSIs and other third sector representatives
- · Identify areas of good practice in partnership & commissioning and share widely
- Share insight, news, funding information and help run capacity building events
- Listen to the 'on the ground' challenges in policy implementation, help identify potential solutions and share with relevant partners
- Grow skills for Service Design in strategic planning and delivery

Work closely with Susie, Alexis, SG colleagues, and more to support all of this in a spirit of openness, collaboration and willingness to learn.



## Growing Integrated Employability Pathways

SIMPLE - BUT NOT INTEGRATED



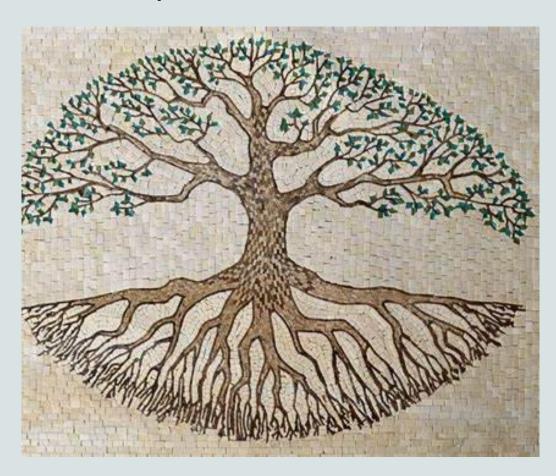
INTEGRATED - SIMPLE TO NAVIGATE



## What I am learning so far...

- · Every LEP, TSI and local third sector landscape works differently
- Structures matter, but relationships, trust and dialogue matter more
- Examples of good practice:
  - LEP Strategy (and commissioning priorities) developed and co-designed with stakeholders, services and people with relevant lived experience
  - TSI resourced to represent on LEP and capacity build with the sector
  - Funding model is in line with <u>TSI Local Fair Funding Charter</u>: transparent, accessible, multi-annual and whole pathway
  - · Governance focuses on quality, not just quantity

## Thank you!



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A system is never the sum of its parts. It is the product of their interaction.

Systems Thinking pioneer, Russell Ackoff