**Citizens’ Survey - Edinburgh Blended Employability Service**

The City of Edinburgh Council provide city-wide employability services to support citizens into fair employment and training, as well as to progress in employment. There are a variety of services that are delivered by local organisations, including these three services:

* A **Supported Employment Service** (currently All in Edinburgh) which supports people with a disability or long-term health condition to find a secure job and stay in their job;
* A **Complex Needs Employability Service** (currently Encompass) supports people with complex barriers to find and stay in education, training or employment. The service is for those in recovery from substance misuse, previous offending behaviour, homelessness and other complex issues; and
* **Edinburgh Employability Service** (currently Next Step) helps people to find work, gain skills for work, prepare for work and to progress once they are in work. It also supports people who are struggling while in work.

As a result of the impacts of Covid-19, we are now reviewing these current services to make sure they meet the needs of Edinburgh residents. The Council want to get feedback on what our citizens want and need for future employability services, so we would really appreciate you taking five minutes to complete this survey.

**QUESTIONS:**

1. **Are you aware of the employability services: All In Edinburgh, EnCompass or Next Step?**

*(All In Edinburgh is delivered by ENABLE Scotland, The Action Group, Forth Sector and Into Work. EnCompass is delivered by Access To Industry. Next Step is delivered by Community Renewal Trust.)*

1. **Have you used any employability service before? If so, do you know the name of the service(s) and what help you received?**

(for example: support to find work, support to start work, support in work, CVs, advice and guidance)

1. **What help do you require with employability at the moment?**

(for example: support to find work, support to start work, support in work, CVs, advice and guidance)

1. **What would you say are the things that make it difficult for you to find a job or get a better job?**

(for example: need more skills, experience, confidence, knowledge of how to do it, benefits issues, caring commitments, disability or health condition, housing issues, criminal record etc)

1. **What support do you think an employability service should include for each of the three client groups?**

* **people with a disability or long-term health condition**:
* **people with complex needs**:
* **people with barriers to employment or in-work poverty**:

1. **Anything else we need to consider?**

Please email your completed survey to [katie.weavers@edinburgh.gov.uk](mailto:katie.weavers@edinburgh.gov.uk)

If you are unable to email it, please give it to the employability or support service you are working with and ask them to email it to us.

**Thank you for taking the time to complete this survey.**